

## **Review: Health Libraries Inc. Conference 23<sup>rd</sup> October, 2015 – 10 minute lightning talks**

*Jessica Ware, Librarian, Austin Health Sciences Library*

*I wish to thank the Health Libraries Inc. committee members for allowing me the opportunity to attend this year's Health Libraries Inc. Conference at the State Library of Victoria, Friday October 23<sup>rd</sup> 2015. As a recent library graduate, here is what I have learned from my attendance at the conference.*

### **Digital serendipity: enabling e-Journal discovery on the go through BrowZine**

**Steven Chang, Western Health**

Steven Chang is a hospital-based librarian at Western Health in Melbourne whose passion is focussed on user-experience design, mobile technology and systematic reviews. Steven discussed the recent implementation of 'BrowZine', an app that allows users to browse and keep up to date with scholarly journals across a uniform interface. BrowZine has been optimised for its use across a variety of Apple and Android handheld devices. It is aimed at addressing the users' rapid move into the mobile space and the library's role in meeting them there. Client relationships at Western Health have been strengthened as a result of the BrowZine implementation. While there have been limitations, such as slow connection speeds and minor publisher issues, BrowZine has proven to have a positive impact on issues such as readability, findability and collaboration between the librarian and client.

### **Library as a conference exhibitor – being on the other side of the fence**

**Laura Foley, ANZCA**

Laura Foley is the Knowledge Resources Manager at the Australian and New Zealand College of Anaesthetists (ANZCA). The college offers its services and training to 7000 remote and specialist users across Australia, and predominantly coordinates these services through an online environment. Laura discussed the recent promotion of the library at the ANZCA lounge during the annual scientific meeting (ASM) in May, where an estimated 1500 research presentations were presented. The presence of the library at the ANZCA lounge has strengthened links across the college departments, including the development of a curriculum working group. The research committee at ANZCA is now working with the library on a training module program, which will focus on the library's 'tips and tricks'. Laura also discussed the mutual benefit of face-to-face contact between the publishers and clients. With the ANZCA library proving to be the busiest conference exhibitor at the ASM, this increased the value of the college overall to its members.

### **Informed choices – new patient information website**

**Ilana Jackson, Western Health**

Ilana Jackson is the manager of the Western Health Library Service in Melbourne. Her recent project includes the development of a new patient information website. It was identified that patients entering the hospital have an overall low level of health literacy, with 60% of patients at an unsuitable level for daily health literacy function. The patient information service was developed with a 'best care framework' where the patient is at the focus. The patient information website was also developed under the *National Safety and Quality Health Service Standard 2: Partnering with Consumers*, which focuses on the benefits consumer partnerships have on a health service. The project is a great initiative where the library's involvement is central to the support of patient-centred care.

**Oral history project at Barwon Health**

**Ann Ritchie, Barwon Health**

Anne Ritchie is the Director of Library and Literacy for Barwon Health in Geelong, Victoria. Anne is involved in the development of an oral histories collection for Barwon Health. The collection currently includes interviews from over thirty staff within the health field and is available via the library's digital publication repository. An organised selection process looks at who to interview for entry into the collection. This process includes considering interviewers who are influential, representative, articulate and coherent. Control over the oral histories has been managed for the collection by allowing restricted and non-restricted access to various entries. Anne also mentioned that a level of curation is required in order for the collection to be accessible and relevant to its audience. This is a great project, which aims at recognising the value of the historical perspective on health.

**Manoeuvring into the clinical sphere: clinical practice guidelines and governance documentation**

**Gemma Siemensma, Ballarat Health Services**

Gemma is the Library Manager at Ballarat Health Services. Her work interests relate to research, knowledge-sharing and the integration of library resources. The library has recently become involved in improving and updating the standard of governance documentation across the hospital. The focus has been the correction of references provided in corporate and clinical documentation available via the hospital's 'Gov Docs' system. Since commencement, this project has assisted with the management of copyright issues, the engagement with hospital staff through the running of copyright sessions, as well as encouraging document developers to improve accuracy. Additionally, staff at Ballarat Health Services must now receive library approval before their documentation can be ratified. This involvement has placed the library into a new and exciting clinical place, which has encouraged collaboration between the library and organisation as well as supporting accountability.

**From mental health research librarian to creative program designer: multi-skilling in the development of the Optimal Health Program**

**Helen Wilding, St. Vincent's Hospital Melbourne**

Helen has job-shared at St. Vincent's Hospital Melbourne as a research librarian for over ten years. Her role includes a specialist library liaison role in mental health. Helen is also the creative program designer for the 'Optimum Health Program' (OHP). Developed as a result of fifteen years of research, the OHP is focussed on maintaining wellbeing rather than illness as a road to recovery. Helen discussed her involvement with the OHP and her exposure to web tools such as open-source software, which have given her insider's knowledge in web development. Helen's quote, 'don't underestimate the power of your own lived experience', as well as her beautiful three-minute video presentation, 'Recovery road – science, creativity and your own kombi van', was a great way to wrap up the end of the Health Libraries Inc. conference for 2015.